

Lehigh Valley Pharmacy Services

Refund & Return Policy

- Unopened items can be returned within 30 days of purchase, subject to management approval, and must be accompanied by the original receipt.
- Items that are opened or damaged, missing a receipt, or do not pass our approval process may be denied a refund or exchange.
- Items returned with the receipt may receive a refund in the amount of the original purchase price as stated on the receipt. If your purchase was made with a credit card or debit/cash card, your refund will be made to that card.
- Compression garments, clothing, diabetic supplies and any item used in contact with skin cannot be returned or exchanged. Please call the manufacturer with defective items.
- Due to health and safety concerns, some health care items, home health and personal care products cannot be returned even if unopened.
- Special-order or custom items may not be returned. They will be subject to the manufacturer's guidelines and return policy.
- Items billed to an insurance plan cannot be returned. Speak to a manager about a potential exchange.
- Legally we cannot accept returns for any prescription medication that has left the pharmacy.
- A full copy of our return policy including restrictions and requirements is available at LVHN.org/pharmacy
- Subject to change without notice