

Lehigh Valley Health Network
Department of Education, Education Services
PATIENT OBSERVATION ASSISTANT (POA)
OBSERVATION MONITORING TECHNICIAN (OMT)
Classroom Orientation Schedule
November 10, 2025

Program Coordinator:
Jessica Conlin MSN, RN, NPD-BC 610-402-2411; Jessica.Conlin@jefferson.edu
Allentown Education Services: 610-402-2277
EPIC 484-884-9210

“Clinical Based Orientation” – Talk with Department Leaders

| DATE | TIME | CONTENT | LOCATION |
|---|-------------|---|--|
| WEEK #1 | | | |
| Monday, November 10, 2025 | As Assigned | CONNECTIONS | As per the directions sent by Human Resources |
| Tuesday, November 11, 2025 | As Assigned | Clinical Based Orientation | As Assigned by Unit Leadership |
| Wednesday, November 12, 2025 | 0800-1630 | Introduction to the Clinical Support Role Workshop & TB Fit Testing Clinical Attire | Center for Healthcare Education 3900 Sierra Circle Center Valley, PA 18034 Second Floor, Learning Center 26 |
| Thursday, November 13, 2025 | As Assigned | Clinical Based Orientation | As Assigned by Unit Leadership |
| Friday, November 14, 2025 | As Assigned | Clinical Based Orientation | As Assigned by Unit Leadership |
| Week #2-6 | | | |
| Further Orientation Schedule – As Assigned by Clinical Department | | | |

| DATE | TIME | CONTENT | LOCATION |
|---|-----------|--|--|
| Additional Class Dates | | | |
| Tuesday, November 18, 2025 | 0800-1630 | Patient Observation Assistants Behavioral Health Workshop (Clinical Attire Required) | Center for Healthcare Education 3900 Sierra Circle Center Valley, PA 18034 First Floor, Check Board for Class Location |
| Other Training | | | |
| <p align="center">Requirement in TLC</p> <p align="center">Learners must complete the following modules in TLC based on job role. These modules will be completed during the Introduction to the Clinical Support Staff Role Workshop:</p> <p align="center"><u>Patient Observation Assistants:</u> “Epic Training for Patient Observation Assistants (POAs) V2”</p> <p align="center"><u>Observation Monitoring Technicians:</u> “Epic Rover Training for Observation Monitoring Technicians (OMT)”</p> | | | |
| <p><u>Basic Life Support:</u> Information for scheduling Basic Life Support Certification (BLS) will be provided after the Introduction to the Clinical Support Staff Role workshop.</p> | | | |