

Jefferson Health, Information Services & Technology, Epic Training

Clinical Concierge - Medical Assistant Classroom Orientation Schedule August 24, 2026

Epic Training Coordinator **Susan Pool**
Information Services & Technology, Epic Training
Susan.Pool@jefferson.edu

NOTE: DEPARTMENTS SCHEDULE ALL "AS ASSIGNED" CLINICAL DATES AND TIMES

Location Key: **Center for Healthcare Education:** **3900 Sierra Circle, Center Valley, PA 18034** **VIRTUAL:** Virtual Training, invite sent to email

DATE	TIME	CONTENT	LOCATION *SUBJECT TO CHANGE
WEEK #1			
Monday 8/24/2026	As Assigned	CONNECTIONS ***For the Ambulatory Integrated Care Services Orientation class schedule please reach out to the following contacts: Deborah Elsheakh Deborah.Elsheakh@jefferson.edu and Alison Nadraws Alison.Nadraws@jefferson.edu	As per directions sent by Human Resources
Tuesday 8/25/2026	As Assigned	As Assigned	As Assigned
Wednesday 8/26/2026	0800-1200 As Assigned	Epic: AMB Clinical Support 100 Training As Assigned	Center for Healthcare Education 3900 Sierra Circle Center Valley, PA 18034 As Assigned
Thursday 8/27/2026	As Assigned	As Assigned	As Assigned
Friday 8/28/2026	0800-1600	Epic: AMB Clinical Support 200 Training	Center for Healthcare Education 3900 Sierra Circle Center Valley, PA 18034
If staff will be completing registration / attending Revenue Cycle Education (RCE), managers are required to register them as needed. RCE will provide an additional separate training schedule. For Revenue Cycle Education Click here for HB/PB Payor/Plan Insurance Training Agendas ***Please re-check the RCE agendas the <u>day</u> before your scheduled training*** Questions? Email or call RCE at REVENUE_CYCLE_ED or 484-884-8795			

WEEK #2			
Monday 8/31/2026	As Assigned	As Assigned	As Assigned
Tuesday 9/1/2026	As Assigned	As Assigned	As Assigned
Wednesday 9/2/2026	0800-1200 As Assigned	Epic: AMB Clinical Support OB Training (Only for those working in OB/GYN) As Assigned	Virtual As Assigned
Thursday 9/3/2026	As Assigned	As Assigned	As Assigned
Friday 9/4/2026	As Assigned	As Assigned	As Assigned
Further Orientation Schedule – As Assigned			
CPR CERTIFICATION / CPR RE-CERTIFICATION			
- BLS (CPR) course offerings can be found on the Jefferson Intranet. Search for GEM-EMI. Once selected, you will be taken to Clinical - Lehigh Valley Region - GEM-EMI (Life Support Education) - Lehigh Valley - Newly hired colleagues and those with expired AHA BLS for Healthcare Providers Certification should attend an Orientation CPR class. Orientation CPR classes are offered at least once per month – the 4.5 hour orientation class includes teaching and testing on the same date. Pre-registration for all CPR classes is required – no walk-ins will be accepted. - If you need any additional assistance, please call EMI 484-884-0280.			