

## Guest Service Representative Classroom Orientation Schedule July 13, 2026

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IS&T, Epic Training: 484-884-9210

**NOTE: DEPARTMENTS SCHEDULE ALL CLINICAL DATES AND TIMES.**

**Location Key:**      **Center for Healthcare Education: 3900 Sierra Circle,**      **Virtual: Email invite to LVHN email**  
                                 **Center Valley, PA, 18034**

DATE	TIME	CONTENT	LOCATION *SUBJECT TO CHANGE
<b>WEEK #1</b>			
Monday 7/13/2026	As Assigned	CONNECTIONS	As per the directions sent by Human Resources
Tuesday 7/14/2026	As Assigned	As Assigned	As Assigned
Wednesday 7/15/2026	As Assigned	As Assigned	As Assigned
Thursday 7/16/2026	As Assigned <b>1230-1430</b>	As Assigned <b>Epic: Guest Services</b>	As Assigned <b>Virtual</b>
Friday 7/17/2026	As Assigned	As Assigned	As Assigned

### CPR CERTIFICATION / CPR RE-CERTIFICATION

- BLS (CPR) course offerings can be found on the LVHN intranet.  
On the LVHN homepage, select Departments, Non-Clinical, EMI.  
Select the course type, choose the date, and use the registration form to enroll in the course of your choice.
- Newly hired employees who need CPR certification will continue to attend Orientation CPR. Classes are held monthly at EMI.
- **All participants must be pre-registered for courses, and we encourage all Practice Managers to forward confirmation e-mails to the new-hire Provider to ensure that s/he is not turned away. If the orientee is not pre-registered, s/he will not be able to attend the class.**

If you need any additional assistance, please call EMI 484-884-0011.