

Jefferson Health, Information Services & Technology, Epic Training

Clinical Concierge - Medical Assistant Classroom Orientation Schedule July 27, 2026

Epic Training Coordinator **Susan Pool**
Information Services & Technology, Epic Training
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NOTE: DEPARTMENTS SCHEDULE ALL "AS ASSIGNED" CLINICAL DATES AND TIMES

Location Key: **Center for Healthcare Education:** **VIRTUAL:**
3900 Sierra Circle, Center Valley, PA 18034 Virtual Training, invite sent to email

DATE	TIME	CONTENT	LOCATION *SUBJECT TO CHANGE
WEEK #1			
Monday 7/27/2026	As Assigned	CONNECTIONS ***For the Ambulatory Integrated Care Services Orientation class schedule please reach out to the following contacts: Deborah Elsheakh Deborah.Elsheakh@jefferson.edu and Alison Nadraws Alison.Nadraws@jefferson.edu	As per directions sent by Human Resources
Tuesday 7/28/2026	As Assigned	As Assigned	As Assigned
Wednesday 7/29/2026	0800-1200 As Assigned	Epic: AMB Clinical Support 100 Training As Assigned	Center for Healthcare Education 3900 Sierra Circle Center Valley, PA 18034 As Assigned
Thursday 7/30/2026	As Assigned	As Assigned	As Assigned
Friday 7/31/2026	0800-1430	Epic: AMB Clinical Support 200 Training	Center for Healthcare Education 3900 Sierra Circle Center Valley, PA 18034
If staff will be completing registration / attending Revenue Cycle Education (RCE), managers are required to register them as needed. RCE will provide an additional separate training schedule. For Revenue Cycle Education Click here for HB/PB Payor/Plan Insurance Training Agendas ***Please re-check the RCE agendas the <u>day</u> before your scheduled training*** Questions? Email or call RCE at REVENUE_CYCLE_ED or 484-884-8795			

WEEK #2			
Monday 8/3/2026	As Assigned	As Assigned	As Assigned
Tuesday 8/4/2026	As Assigned	As Assigned	As Assigned
Wednesday 8/5/2026	0800-1200 As Assigned	Epic: AMB Clinical Support OB Training (Only for those working in OB/GYN) As Assigned	Virtual As Assigned
Thursday 8/6/2026	As Assigned	As Assigned	As Assigned
Friday 8/7/2026	As Assigned	As Assigned	As Assigned
Further Orientation Schedule – As Assigned			
CPR CERTIFICATION / CPR RE-CERTIFICATION			
- BLS (CPR) course offerings can be found on the LVHN intranet. On the LVHN homepage, select Departments, Non-Clinical, EMI. Select the course type, choose the date, and use the registration form to enroll in the course of your choice. - Newly hired employees who need CPR certification will continue to attend Orientation CPR. Classes are held monthly at EMI. All participants must be pre-registered for courses, and we encourage all Practice Managers to forward confirmation e-mails to the new-hire Provider to ensure that s/he is not turned away. If the orientee is not pre-registered, s/he will not be able to attend the class. If you need any additional assistance, please call EMI 484-884-0011.			