Revised 11/2/26

Jefferson Health, Information Services & Technology, Epic Training

Guest Service Unit Concierge
Classroom Orientation Schedule
November 16, 2026

Training Coordinator Contact Name and Email: Stefanie Fisher (Stefanie.Fisher@jefferson.edu)
IS&T, Epic Training: 484-884-9210

NOTE: DEPARTMENTS SCHEDULE ALL CLINICAL DATES AND TIMES.

Location Key: **Center for Healthcare Education:** 3900 Sierra Circle, Center Valley, PA 18034 — **Virtual**: Virtual Training, invite sent to email

DATE	TIME	CONTENT	LOCATION *SUBJECT TO CHANGE
WEEK #1			
Monday 11/16/2026	As Assigned	CONNECTIONS	As per the directions sent by Human Resources
Tuesday 11/17/2026	As Assigned	As Assigned	As Assigned
Wednesday 11/18/2026	As Assigned	As Assigned	As Assigned
Thursday 11/19/2026	As Assigned **1230-1430**	As Assigned **Epic: Guest Services**	As Assigned **Virtual**
Friday 11/20/2026	As Assigned	As Assigned	As Assigned

CPR CERTIFICATION / CPR RE-CERTIFICATION

- BLS (CPR) course offerings can be found on the Jefferson Intranet. Search for **GEM-EMI.** Once selected, you will be taken to Clinical - Lehigh Valley Region - GEM-EMI (Life Support Education) - Lehigh Valley
- Newly hired colleagues and those with expired AHA BLS for Healthcare Providers Certification should attend an Orientation CPR class. Orientation CPR classes are offered at least once per month – the 4.5 hour orientation class includes teaching and testing on the same date.
- **Pre-registration for all CPR classes is required – no walk-ins will be accepted.**

If you need any additional assistance, please call EMI 484-884-0280.