

Jefferson Health, Information Services & Technology, Epic Training

Clinical Concierge – Medical Assistant Classroom Orientation Schedule September 7, 2026

Epic Training Coordinator **Susan Pool**
Information Services & Technology, Epic Training
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NOTE: DEPARTMENTS SCHEDULE ALL “AS ASSIGNED” CLINICAL DATES AND TIMES

Location Key: **Center for Healthcare Education:** **3900 Sierra Circle, Center Valley, PA 18034** **VIRTUAL:** Virtual Training, invite sent to email

DATE	TIME	CONTENT	LOCATION *SUBJECT TO CHANGE
Monday 9/7/2026	As Assigned	As Assigned (Labor Day Holiday)	As Assigned
Tuesday 9/8/2026	As Assigned	CONNECTIONS ***For the Ambulatory Integrated Care Services Orientation class schedule please reach out to the following contacts: Deborah Elsheakh Deborah.Elsheakh@jefferson.edu and Alison Nadraws Alison.Nadraws@jefferson.edu	As per directions sent by Human Resources
Wednesday 9/9/2026	As Assigned	As Assigned	As Assigned
Thursday 9/10/2026	0800-1200	Epic: AMB Clinical Support 100 Training	Center for Healthcare Education <i>3900 Sierra Circle Center Valley, PA 18034</i>
	As Assigned	As Assigned	As Assigned
Friday 9/11/2026	0800-1600	Epic: AMB Clinical Support 200 Training	Center for Healthcare Education <i>3900 Sierra Circle Center Valley, PA 18034</i>

- If staff will be completing registration / attending Revenue Cycle Education (RCE), managers are required to register them as needed. RCE will provide an additional separate training schedule.

For Revenue Cycle Education

Click [here](#) for HB/PB Payor/Plan Insurance Training Agendas

Please re-check the RCE agendas the **day** before your scheduled training

Questions? Email or call RCE at REVENUE_CYCLE_ED or 484-884-8795

WEEK #2			
Monday 9/14/2026	As Assigned	As Assigned	As Assigned
Tuesday 9/15/2026	As Assigned	As Assigned	As Assigned
Wednesday 9/16/2026	0800-1200	Epic: AMB Clinical Support OB Training (Only for those working in OB/GYN)	Virtual
	As Assigned	As Assigned	As Assigned
Thursday 9/17/2026	As Assigned	As Assigned	As Assigned
Friday 9/18/2026	As Assigned	As Assigned	As Assigned
Further Orientation Schedule – As Assigned			
CPR CERTIFICATION / CPR RE-CERTIFICATION			
- BLS (CPR) course offerings can be found on the Jefferson Intranet. Search for GEM-EMI. Once selected, you will be taken to Clinical - Lehigh Valley Region - GEM-EMI (Life Support Education) - Lehigh Valley - Newly hired colleagues and those with expired AHA BLS for Healthcare Providers Certification should attend an Orientation CPR class. Orientation CPR classes are offered at least once per month – the 4.5 hour orientation class includes teaching and testing on the same date. Pre-registration for all CPR classes is required – no walk-ins will be accepted. - If you need any additional assistance, please call EMI 484-884-0280.			