Lehigh Valley Health Network, Department of Education, Education Services

## PAYMENT POSTING SPEC Classroom Orientation Schedule October 2, 2023

## Training Coordinator Contact Name: Diane Kulp Department of Education, Epic Training: 484-884-9210 NOTE: DEPARTMENTS SCHEDULE ALL CLINICAL DATES AND TIMES.

Location Key:		or Healthcare Education (CHE): erra Circle, Center Valley, PA, 18034	WebEx: Email invite to LVHN email
DATE	TIME	CONTENT	LOCATION *SUBJECT TO CHANGE
		WEEK #1	
Monday 10/2/2023	As Assigned	CONNECTIONS	As per the directions sent by Human Resources
Tuesday 10/3/2023	0800-1200 <b>1230-1630</b>	As Assigned Epic: HB Registration Basics Training	As Assigned Web Ex
Wednesday 10/4/2023	As Assigned	As Assigned	As Assigned
Thursday 10/5/2023	0800-1200 1230-1630	Epic: PB Insurance Payment Poster Training Epic: HB Insurance Payment Poster Training	Web Ex Web Ex
Friday 10/6/2023	0800-1200 1300-1500	Epic: PRO Customer Service 100 Training Epic: PRO Estimates Training	Web Ex Web Ex
		WEEK #2	
Monday 10/9/2023	<b>0800-1200</b> 1230-1630	Epic: PRO Customer Service 200 Training As Assigned	Web Ex As Assigned
Tuesday 10/10/2023	<b>0800-1200</b> 1230-1630	Epic: PRO Guar PayPost & Self-Pay Credit Spec As Assigned	Web Ex As Assigned
Wednesday 10/11/2023	As Assigned	As Assigned	As Assigned
Thursday 10/12/2023	As Assigned	As Assigned	As Assigned
Friday 10/13/2023	As Assigned	As Assigned	As Assigned
		Further Orientation Schedule – As Assign	ed
		CPR CERTIFICATION / CPR RE-CERTIFICAT	ION

• BLS (CPR) course offerings can be found on the LVHN intranet.

On the LVHN homepage, select Departments, Non-Clinical, EMI.

Select the course type, choose the date, and use the registration form to enroll in the course of your choice.

- Newly hired employees who need CPR certification will continue to attend Orientation CPR. Classes are held monthly at EMI.
- All participants must be pre-registered for courses, and we encourage all Practice Managers to forward confirmation e-mails to the new-hire Provider to ensure that s/he is not turned away. If the orientee is not preregistered, s/he will not be able to attend the class.

If you need any additional assistance, please call EMI 484-884-0011.