

Lehigh Valley Hospital–Schuylkill Portal User Available Information

1. What if I do not understand the medical information on the document?
2. Why don't I see all my lab reports?
3. Why are there numbers that look like codes in the report, such as in the lab result section?
4. What if some of the information on the document on the portal is incorrect?
5. Will I be able to see my inpatient and outpatient visits?
6. How do I access the information on the portal?

1. What if I do not understand the medical information on the document?

We want to keep you informed and involved in the care that you are receiving.

Please speak to your physician and share this information along with any questions you might have.

2. Why don't I see all my lab reports?

Certain tests that are not performed at Lehigh Valley Hospital–Schuylkill are not viewable via the portal at this time.

3. Why are there numbers that look like codes in the report, such as in the lab result section?

These codes allow different computer systems to “talk” to each other. The codes you see on your Summary of Care/Transfer of Care document translate meanings of tests and diagnosis so that different users of this information know the true meaning of the information being provided.

4. What if some of the information on the document on the portal is incorrect?

Contact LVH–Schuylkill Health Information Management (HIM) Department at 570-621-4151. The appropriate forms will be provided for the patient to complete.

You also may write a letter and send it to:

ATTN: HIM Director
Lehigh Valley Hospital–Schuylkill E. Norwegian Street
700 E. Norwegian St.
Pottsville, PA 17901

5. Will I be able to see my inpatient and outpatient visits?

Yes, all visits will be visible via the portal. After a certain period of time, older visits may drop off.

6. How do I access the information on the portal?

- a. After signing onto the patient portal, click on the View Clinical Information link.
- b. A list of names will appear that you are authorized to access. This includes any visit that you are listed on as an authorized representative.
- c. Click on the name to view a list of visits.
- d. Select the visit you would like to view by clicking on the document under the headings of View Summary of Care OR View Transfer/Referral of Care.

Clinical Information

CPSI HNL's accounts at LVHN - Schuylkill E Norwegian Street

(Click on any link to view clinical information)

Visit Number	Admit Date	Discharge Date	View Summary of Care	View Transfer/Referral of Care
CPSI8878	01/01/2001	01/01/2001	View CPSI8878 Summary of Care	

©2010 CPSI, Inc. All rights reserved. [Site Map](#)

The screenshot shows a table with columns for Visit Number, Admit Date, Discharge Date, View Summary of Care, and View Transfer/Referral of Care. A green arrow points to the 'View Summary of Care' link in the first row, and another green arrow points to the 'View Transfer/Referral of Care' link in the same row.

e. Your document will appear on the screen. By clicking on the words that appear in blue on the document, you will be taken directly to that section or you can utilize the scroll bar to the right.

[Clinical Information](#)

CPSI HNL:

[Download CPSI8878 Summary of Care](#)

[Send CPSI8878 Summary of Care](#)

Patient Summary (HL7 CCD)

Document Effective: 03/28/2019 13:03

Contents
Patient Demographics
Care Team
Provider Organization
Vital Signs
Allergies
Procedures
History of Immunizations
Problems
Results
Active Medications
Medications Administered During Visit
Encounters
Social History
Patient Decision Aids
Discharge Instructions



f. Click Clinical Information to return to the visit listing.