Network PRIDE Behaviors

- Privacy
- Respect
- Involvement
- Dignity
- Empathy

Network Organizational Priorities

- People
- Service
- Quality
- Cost
- Growth

Network Mission
Heal, Comfort and Care for our Community

Care Delivery Model
Patient Centered Care

- Respect for patients’ values, preferences & expressed needs
- Information, communication & education
- Emotional support & alleviation of fear & anxiety
- Transition & continuity
- Coordination & integration of care
- Physical comfort
- Involvement of family & friends
- Access to care

Picker Institute

The Mission Possible Culture
Time, Trust, Teamwork

Magnet Model
Empirical Outcomes
Exemplary Professional Practice
New Knowledge, Innovations & Improvement
Structural Empowerment & Transformational Leadership

Nursing Vision 2016

Lehigh Valley Health Network
A PASSION FOR BETTER MEDICINE™

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Professional Practice Model

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Nursing Vision 2016

Shared Governance
Decisional Involvement for:
• Practice
• Quality
• EBP & Research
• Operations
• Reward & Recognition
• Professional Excellence

Nursing Vision 2016

Research

Advanced & compassionate health care of superior quality & value

People
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• Service
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Net Health of the Patient & Family

- Physical
- Emotional
- Social
- Cognitive
- Spiritual

Net Health of the Organization

- Financial
- Operational
- Clinical
- Regulatory
- Internal

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Education

- Professional Development
- Continuing Education
- Research

Nursing Vision 2016

- Patient Centered Care
- Advanced & compassionate healthcare of superior quality & value

Privacy

- Confidentiality
- Security
- Access

Respect

- Dignity
- Empathy

Involvement

- Participation
- Collaboration
- Engagement

Dignity

- Dignity
- Empathy

Empathy

- Understanding
- Compassion
- Connection

People

- Staff
- Patients
- Families

Quality

- Safety
- Effectiveness
- Equity

Service

- Responsiveness
- Accessibility
- timeliness

Cost

- Efficiency
- Stewardship
- Value

Growth

- Innovation
- Leadership
- Sustainability
Lehigh Valley Health Network
Nursing Professional Practice Model

Patient Centered Care
- Respect for Patients’ values, preferences and expressed needs
- Information, communication and education
- Emotional support & alleviation of fear and anxiety
- Transitional continuity
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- Physical comfort
- Involvement of family and friends
- Access to care

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